



## Quality Policy Statement

With CTCI Quality Objective: "Do the right thing" and "Do It Right the First Time", CTCI is dedicated to become the most reliable global engineering service provider. According to ISO 9001 quality management standard, corporate philosophy and mission, CTCI develops its quality management system to provide the quality for excellent engineering services to the customer. Our commitments are as follows:

### Provide Excellent Services for Customer Satisfaction

Insist on good quality for providing engineering services that meet customer needs. Complete projects on schedule and comply with contractual quality requirements, and ensure customer's focus is properly attended in order to achieve customer's satisfaction.

### Perform Contract and Legal Requirements

Establish the mechanism to review contract, acquire and distribute of law/legal-related requirement. Managing and controlling project working process to assure the quality of engineering services can achieve contractual and legal requirements.

### Plan and Implement Risk Management

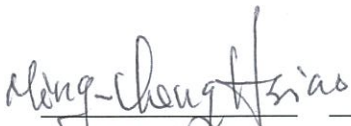
Applying risk-based thinking for planning of operations and conduct risk management practice in daily business so as to manage risks and opportunities to establish the basis of improving the effectiveness of quality management system.

### Promote Professional Competence and Awareness of Staff

Establish an appropriate expertise training program, evaluate its effectiveness, plan and provide necessary training course to assure staff's awareness and professional competence can deliver its intended performance.

### Emphasize and Continually Improve the Quality Management System

Emphasize the mechanism of supervision and measurement, continually improve and innovate all quality management-related activities. Ensure its suitability, adequacy and effectiveness to refine, innovate and optimize the Quality Management System.

  
M.C. Hsiao

EMO President




M.H. Wang

HBO President

  
P.Y. Pan

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IEPBO President

  
Todd Chen

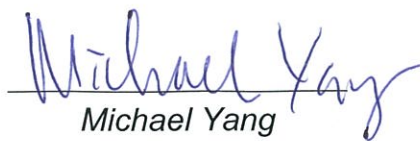
Todd Chen

EPCO President

  
T.C. Huang

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Head of PMBO

  
Michael Yang

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President